

Family Engagement Survey

September 2022

Resident and family engagement is integral to the work that we do to delivery person-centered care at each Niagara Region Long-Term Care Home (LTCH). It is our philosophy that, “nothing about me without me”, extends to residents and families and helps to remind us to be inclusive when we develop programs, policies and when we have meetings.

We are interested in your feedback and hoping you can complete this confidential short survey. The purpose of the survey is to help us create an environment within our homes where residents, families, and staff work together to improve the quality of life for individuals living within our LTCHs. We want to hear about your experience with being involved in your loved one’s long-term care home.

1) Which is your family member’s long-term care home:

- D.H. Rapelje Lodge
- Deer Park Villa
- Gilmore Lodge
- Linhaven
- Meadows of Dorchester
- Northland Pointe
- T. Roy Adams Regional Centre for Dementia Care
- Upper Canada Lodge
- Woodlands of Sunset

2) In what way is your long-term care home doing a good job engaging with families and

residents to make them feel involved or part of a family?

3) What areas of long-term care are you interested in providing feedback on (check all that apply)

A) Involvement at the organizational level: (check all that apply)

- Input into organizational policies
- Quality improvement teams
- Education development

Other:

Please share any details regarding these are areas of **feedback:**

B) Involvement at the Home level: (check all that apply)

- Recreation Activities
- Food and Mealtime
- Home appearance/environment
- Palliative/End of Life Care
- Areas for Improvement
- Other:

Please share any details regarding these are areas of feedback:

4) What steps can we take together to influence positive change within your long-term care home?

5) What is your preferred way to receive communication and sharing of information from your home (check all that apply)?

- Email
- Text
- Newsletter
- In person
- Phone call
- Other:

Thank you!