

Our next **FCN-4 Regional Meeting** is now scheduled for **Tuesday, December 16th** (10 a.m. – 12 noon). This is your invitation to join our **Fourteenth FCN-4 Zoom Meeting** (and **59th FCN-4 Regional Meeting**).

Our special topic and Guest Speakers for our upcoming *Zoom Meeting* will be the:

“Ministry of LTC Inspection Process”

How does the inspection process work – for both routine inspections and complaints?

How can an individual register a complaint ... and when is it appropriate to do so?

How are the results of an inspection documented?

When are follow-up inspections required ... and when are fines assigned?

What types of constructive suggestions are provided, so that the LTC homes can learn from the policies and practices of 5-star performers?

with **Amberly Cowperthwaite** – *District Manager, Long-Term Care Inspections Branch, MLTC (London)*
and **Farah Khan** – *District Manager, Long-Term Care Inspections Branch, MLTC (Hamilton)*

Registration:

Send an email to Carol Dueck, **Chair of our FCN-4 Advocacy**

Committee, AdvocacyFCN4@protonmail.com to register and include:

- Your Name,
- Long-Term Care Home Name,
- Your email address and phone number

Connection:

You will receive an email with an invitation to join the meeting ... and only those who are registered will be **“admitted to the discussion”**. You are able to join with just a phone, if you do not have computer with a camera. You do not need a Zoom Account to join this discussion; you can join on your phone or computer via the invitation that will be sent to you.

Agenda:

1. Introduction & Network Welcome
2. **“Ministry of LTC Inspection Process”** – followed by a Q & A session
3. Update from the *FCN-4 Advocacy Committee*
4. Family Councils sharing *Promising (Best) Practices* from their LTC homes